



Aerotel
LifeCare

Aerotel LifeCare Telecare Software Suite

Remote Monitoring and Tracking Solutions

SKeepWare™ / GeoWare™

Remote Monitoring, Alerting and Tracking Systems for Monitoring Centers

SKeepWare and GeoWare are call center monitoring applications for service providers, enabling real time monitoring of GeoKeeper and/or SKeeper users, receiving alerts and alarm calls and responding to users requests. SKeepWare application can be connected to the service provider's phone system enabling direct voice calls with SKeeper or GeoKeeper users.

These applications can receive calls and alerts from SKeeper or GeoKeeper devices. They have a database with users' data (device phone number, personal info, relatives, etc.). When a call is received from a user, the personal file will open automatically and the person at the call center

will be able to talk with the user. They can also receive various messages and alerts from the GeoSkeeper or SKeeper devices (such as low battery alert, and device ON/OFF status).

SkeepWare is the basic system supporting only SKeeper devices, while GeoWare includes all the functionality of SKeepWare plus mapping and tracking of the users on a map, and receiving location alerts via the geofencing feature. It supports Google Maps or AtlasCT, and requires purchase of Google Maps or AtlasCT license.

These monitoring applications also support many traditional home-based medical alert or social alarm systems.

SKeeperAgent™

Device Setup and Management for Service Providers

SKeeperAgent is an application for resellers or service providers, enabling them to activate SKeeper or GeoSkeeper devices, assign user name and password to users, program the devices remotely and keep track of the device status of their clients. Basically, it performs many of the administrative functions of the SKeepWare or GeoWare (call center monitoring applications) except the real time monitoring. SkeeperAgent can be installed in shops or other point of sale where SKeeper is being sold in order to activate the devices delivered to users. After the device is activated the user receives a user name and password, enabling him/her to program the device via the Internet, using the SKeeperWeb application.

SKeeper or GeoSkeeper devices can be remotely programmed by sending SMS commands from the SKeeperAgent. Installation requires a setup of an SMS service account. An optional add-on to SkeeperAgent is a SIM card reader/programmer that enables the service provider to program SIM cards with user data on the spot without the need to send SMS over the air.

SKeeperWeb™ / GeoWeb™

User Friendly Device Setup, Location and Tracking via the Web

SKeeperWeb and GeoWeb are Web-based applications enabling end-users or authorized relatives or caregivers to remotely program GeoSkeeper and/or SKeeper device parameters, such as automatic answering, speed-dialing numbers, etc. These applications access the same database generated by SkeeperAgent.

Technical Data

SKeepWare™

Supported Products:

SKeeper

System Requirements:

PC, Windows XP, MS-SQL 2000

GeoWare™

Supported Products:

SKeeper, GeoSkeeper

System Requirements:

PC, Windows Server 2003, MS-SQL database, Google Maps or Atlas CT license

SKeeperAgent™

Supported Products:

SKeeper, GeoSkeeper

System Requirements:

PC, Windows XP, MySQL database, SMS service account

SKeeperWeb™

Supported Products:

SKeeper

System Requirements:

PC, Windows Server 2003, MySQL-Apache-Tomcat, permanent IP

GeoWeb™

Supported Products:

SKeeper, GeoSkeeper

System Requirements:

PC, Windows Server 2003, MySQL-Apache-Tomcat, permanent IP, Google Maps or Atlas CT license

SKeeper or GeoSkeeper devices are remotely programmed by receiving SMS commands from the application. In addition, GeoWeb enables end-users or authorized relatives or caregivers to remotely track the whereabouts of GeoSkeeper users or groups of users.

The GeoWeb application uses a commercial mapping service (currently supports Google Maps or AtlasCT) in order to enable tracking and viewing of users locations on a map. With its geofencing feature, it enables users to draw a fence on the map and to receive automatic alerts when the user is leaving a pre-defined zone. Alerts can be sent to the monitoring center or to other mobile phones (via SMS) or to an email address.

Installation requires a setup of a Website with a constant DNS address and an SMS service account. GeoWare includes full SKeeperWeb functionality, plus mapping and tracking features. Its installation requires a setup of a Website server and purchase of Google Maps or AtlasCT license.

Aerotel Medical Systems (1998) Ltd.

5 Hazoref St. Holon 58856, Israel

Tel +972 3 559 3222

Fax +972 3 559 6111

info@aerotel.com



www.aerotel.com